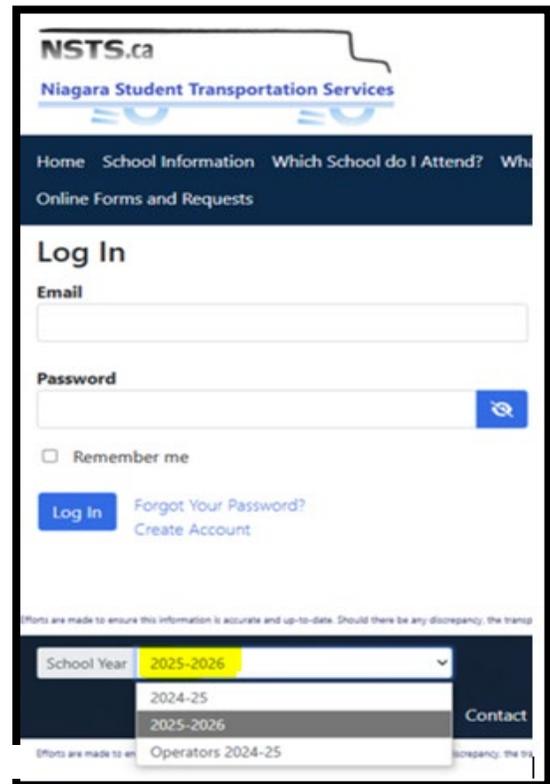


NSTS PARENT PORTAL

User Instructions

How to Create or Sign-In to the NSTS Parent Portal

1. To visit the NSTS secure Parent Portal [CLICK HERE](#).
2. Please select bottom left, School Year **2025-2026**
3. Please Log In by entering the "Email" address you have on file with your student's school (Contact 1 and Contact 2 Only) and "Password" and then click the "Log In" button.
4. If you are new to the Parent Portal, or were previously using a different email address (NOT ON FILE with the school) select "Create Account" and complete the registration information, using the address currently on file with the school. An email will be sent to the email account to verify your account. Please check your junk or spam folder if this email does not appear in your Inbox.



An email has been sent to this address. Please check your email and confirm your account. ✕

5. You can also reset your password by clicking "Forgot Your Password"
6. This will allow you to reset the password. A confirmation email will be sent to your email account advising that a change has been made and you will need to follow the email instructions to activate this new password.
 - If you do not see a confirmation email, please remember to check your Spam/Junk mail folder as it may have been directed to that location.

How to Check your Students – Find Your Route Number & Operator Info

1. Log in to the NSTS Parent Portal [CLICK HERE](#).
2. Navigate to My Students. If you do not have all required "Students" assigned to your account, please contact your school to ensure that your login email matches the address the school has on file for your student(s).



NSTS PARENT PORTAL

User Instructions

3. This will now take you to the next screen to view the transportation details for this student. ***Please note – If you have more than one student, you can use the drop down arrow to the right of student name to find the other students.**
4. To view transportation information, select “Student” from the Name drop-down menu.

The screenshot shows the 'My Students' page in the NSTS Parent Portal. At the top, there is a 'Select Student' dropdown menu with a red box around the downward arrow. Below this is a 'Transportation' section with a bus icon and an expandable arrow. Underneath, there is a table with the following data:

| School | Grade | Eligibility | Met at Bus |
|---------------|-------|-------------|------------|
| Public School | JK | Bussed | Yes |

Below the table, there is a link that says 'Make a request to have your transportation arrangements reviewed' with a document icon. Underneath that is a 'To School' section with the following details:

| AM Pickup | Stop | Route |
|--|--------|-------------|
| Time 8:38 AM | & BLVD | 5515 AS (C) |
| Operator Sharp Bus Lines - St Catharines Branch | | |

5. A table will be displayed, and the fourth column named “Route” will display the 4-digit Route Number (e.g. 5515).
6. Also make note of the “Operator” listed in the column under “Route” for your records. (e.g. Sharp Bus Lines – St Catharines Branch)

NSTS PARENT PORTAL

User Instructions

How to Check your Students – Verify Student Information

1. Log in to the NSTS Parent Portal [CLICK HERE](#).
2. Navigate to My Students. If you do not have all required “Students” assigned to your account, please contact your school to ensure that your login email matches the address the school has on file for your student(s).
3. Check Information Tab for each student, with particular attention paid to School, Grade and Address. This is located directly below the Transportation Tab
4. Please report any errors to the school.

My Students

Select Student

Drop Down Menu

▶ Transportation

▼ Information

| | | | |
|---|---|------------------------|--|
| First Name E | Last Name D | | |
| School School () | District District School Board of Niagara | Grade 6 | |
| Please contact your school if you need to update your address information. | | | |
| Address: Home Starting:2018-09-04 | | | |
| Street Number | Street Name | Apt | |
| Municipality ST CATHARINES | Province/State ON | Postal/Zip Code | |

NSTS PARENT PORTAL

User Instructions

OPT IN or OPT OUT of Transportation

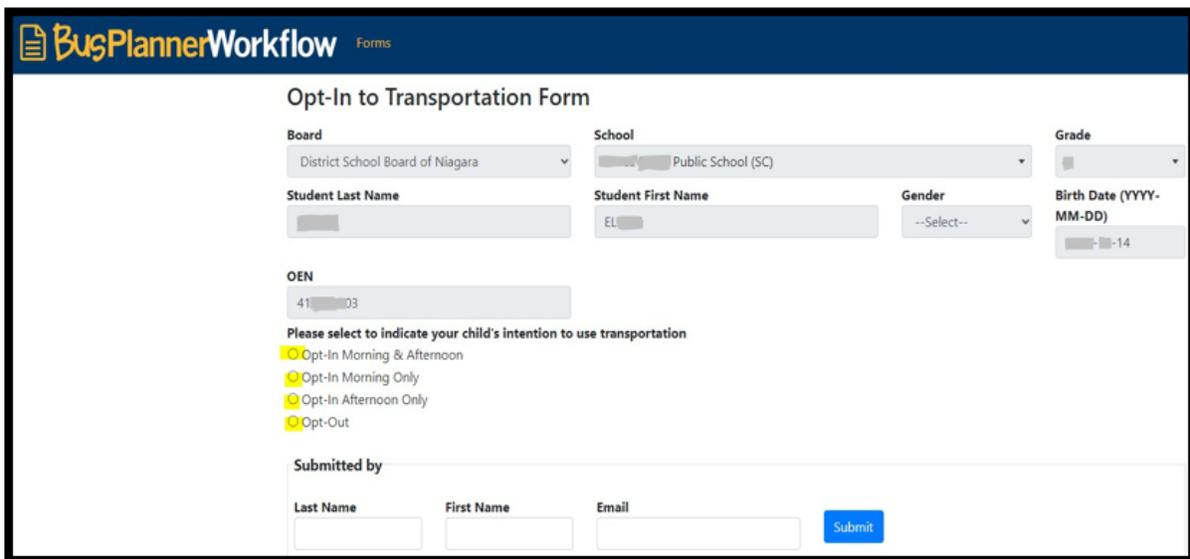
1. Log in to the NSTS Parent Portal [CLICK HERE](#).
2. Go to My Students – Select your student. Each student must be opted in or out of transportation individually.

3. Select

Make a request to have your transportation arrangements reviewed



4. This will open a new window – BusPlanner Workflow Forms



The screenshot shows the 'Opt-In to Transportation Form' interface. At the top left is the 'BusPlannerWorkflow Forms' logo. The form title is 'Opt-In to Transportation Form'. It contains several input fields: 'Board' (District School Board of Niagara), 'School' (Public School (SC)), 'Grade', 'Student Last Name', 'Student First Name' (EL), 'Gender' (--Select--), and 'Birth Date (YYYY-MM-DD)' (14). There is an 'OEN' field with the value '410003'. Below these fields is a section titled 'Please select to indicate your child's intention to use transportation' with four radio button options: 'Opt-In Morning & Afternoon', 'Opt-In Morning Only', 'Opt-In Afternoon Only', and 'Opt-Out'. At the bottom, there is a 'Submitted by' section with fields for 'Last Name', 'First Name', and 'Email', and a blue 'Submit' button.

- a. If your student is eligible, please select your requirements for Student Transportation, AM and PM, AM or PM, or
- b. Opt-Out (Transportation is not required)
- c. To recognize families may change their mind or have their circumstances change where they may decide to change their opt-in or opt-out status, we have created a weekly process to accommodate changes using this form.

NSTS PARENT PORTAL

User Instructions

How to Verify Subscriptions for Email Notifications - Delay & Cancellation Alerts

1. Log in to the NSTS Parent Portal [CLICK HERE](#).
2. Go to the "My Subscription" icon at the bottom of the page or in the Parent drop down menu at the top.



My Subscriptions

My Subscriptions

[Expand All](#) [Collapse All](#)

🔔 Transportation Alerts

Transportation subscriptions are generally handled automatically as you manage students. However, you can still update your subscriptions here.

Current Runs

| Run | Remove |
|------------------|---|
| 2712A AM (R) |  |
| 2712A PM (R) |  |
| 3528B PM |  |
| 3528C AM |  |
| 4214A AM |  |
| 4214A PM |  |
| 5515A AM (C) (R) |  |
| 5515C PM (C) (R) |  |
| 6364C AM |  |
| 6364C PM |  |

3. Check to see if you are already set up to receive Transportation and School Alerts for your students(s) based on which school they attend and the Route they are on (generally automated).
4. Please ensure that you have also selected to receive General Notices.
5. Subscriptions will refresh on the subscription page each time you log-in to the Portal.

NSTS PARENT PORTAL

User Instructions

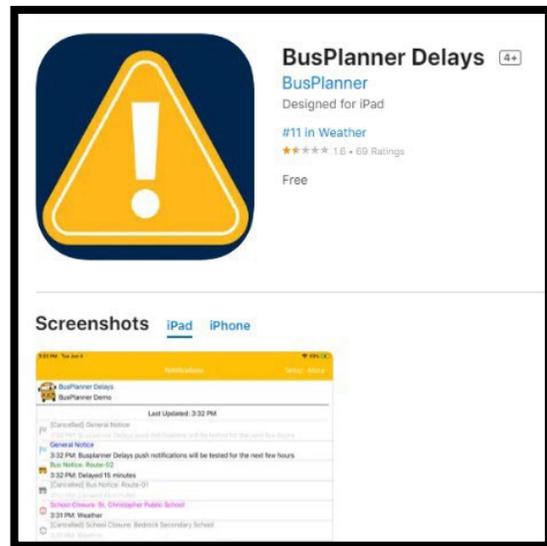
Delays & Cancellations Portal

To visit and bookmark the Delays & Cancellations portal [CLICK HERE](#).

Using the BusPlanner Delays App

You don't need an NSTS Parent Portal account to receive real-time updates! Download the BusPlanner Delays App to track bus delays and get instant notifications sent directly to your mobile device.

1. Download the free BusPlanner Delays app via the Apple or Android app stores.
2. Choose either your school board or transportation authority:
 - Niagara STS
 - District School Board of Niagara
 - Niagara CDSB



3. OR enter a Quick code NSTS
4. Follow on-screen instructions to step up the app; Alerts > My Child's Bus > select school(s) and run(s) - ensure you add both AM and PM run numbers.
5. Any alerts that you have subscribed to will appear on the Notification screen.



<https://apps.apple.com/ca/app/busplanner-delays/id1217589960>



https://play.google.com/store/apps/details?id=com.busplanner.delays&hl=en_CA&gl=US